A Note from Executive Director, Rick Moul

About this time in 2018, I am sure I that I must have imagined writing this article. We were in the “enrollment” process, determining which institutions would be participating in the implementation of Alma/Primo. From the earliest planning stages, we saw the shared system as a tool for staging deeper collaborations among member libraries. At that point, we knew that there would be significant buy-in. Perhaps not at the overwhelming 98.2% rate, but significant enough to contemplate just how transformative the implementation potentially could be.

The journey we’ve taken together certainly has been transformational and the strong collaborative spirit exhibited by so many academic librarians across the state during the long months of implementation, testing and training is truly inspirational. There are now cadres of Ex Libris implementation expertise across the state.
Whatever else we do; we need to conserve and build on this strength. Particularly given what we’ve collectively experienced since the start of 2020, deep collaboration is more critical than ever.

While we’ve been building our systems infrastructure, we’ve also been reorganizing our approach to content, collections, and access based on shared tools. We have committed to actively promoting a culture of equity, diversity, and inclusion, building on our long-standing core mission of ensuring a supportive information network with resource equity for students, faculty and staff at every member institution.

This year’s Board of Directors, chaired by Shannon Jones from MUSC, includes strong voices who can help lead us in shaping the deep collaborations that will support the mission of our shared community. We have good, seasoned members on our committees and working groups. We have a committed central staff. The key word in all of this is community and we are a strong one. I don't think this is going to be an easy year, it can be a great one. All things considered, I'm even more excited about our community's accomplishments and prospects than I could have imagined in 2018.

PASCAL Board of Directors Welcomes New Members

In June, PASCAL held an election for four open seats on its Board of Directors. The board’s Nominating and Elections Committee oversaw the election. In a message to members on June 9th, Committee Chair, Lisa Wiecki announced the results. The board welcomes three new members:

- John Kennerly, Erskine College, Independent Institution (2020-23)
In addition to the new members, John White, College of Charleston, was re-elected to second term on the board.

The election preceded the PASCAL General Membership Meeting, held on June 11. During the meeting, Shannon Jones, Medical University of South Carolina, was welcomed as the 2020-21 Board Chair. The incoming board will hold its first meeting on July 30.

The PASCAL Board of Directors is the governing and policy-making body that oversees PASCAL programs, finances and staff. For more information, please visit the PASCAL [Board of Directors page](https://mailchi.mp/ef6bcd9e250b/pascal-enews-dec2019-4140002?e=9c31995672).

**Shared Library Services Platform for PASCAL Libraries**

South Carolina has a new platform for providing library services in higher education!

While efficiencies were always a consideration, the key rationale for the new system was always based on a desire to set up a foundation and a framework for sharing resources and expertise as a way to leverage scarce dollars allocated for library collections and services. The necessity to collaborate in innovative ways has become even more important in the face of the pandemic and given the uncertainties facing us all during the fall semester. So congratulations and thank you to everyone who made it possible to Go Live with Alma and Primo on schedule! After an approximately three month onboarding process, a five month Vanguard (or trial) process, and finally a twelve month implementation process, all libraries went live with the new Alma and

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2020 - 2021 BOARD OF DIRECTORS

**Executive Committee**

Shannon Jones, Chair  
Medical University of South Carolina

Chair-Elect  
*TBD*

Treasurer  
*TBD*

Rodney Lippard,  
Secretary  
USC Aiken

Caroline Mills, Past Chair  
Furman University

**Board Members**

Shannon Brooks  
Southern Wesleyan University

Chris Cox  
Clemson University

John Kennerly  
Erskine College

Eric Kistler  
Charleston Southern University

Kent Millwood
While the abrupt closure of campuses in March added complexity to the process, including the necessity of moving two of the three scheduled in-person Train-the-Trainer series to virtual sessions, everyone embraced the opportunity to take advantage of the cloud-based system and its functionality. With many campuses still closed or limited to essential staff only, the day of Go Live was different than anticipated, though it has resulted in a more phased-in approach to being live on Alma and Primo.

Thank you to all of the members of the local migration teams, members of the SLSP teams, PASCAL staff, and all of those behind the scenes who may not have officially been a member of a group, but nonetheless contributed to the success of the project. As our focus changes from managing an implementation project to coordinating an on-going system, we hope that you’ll be on the lookout for ways we can help each other and welcome suggestions for building on what everyone achieved together in this collaborative endeavor.

Glenn Bunton, University of South Carolina, has served as Chair of the Shared LSP Steering Committee since its creation in November 2017. Mr. Bunton noted, “Who could have imagined the work of the Collaborative Governance Task Force in 2015 would provide such a successful SLSP governance structure leading to this outstanding outcome? Everyone involved, from Steering Committee to Implementation & Management Team to Working Groups to Library Representatives, is to be congratulated for their outstanding contributions.”

For more information about the Shared Library Services Platform migration, please visit the [PASCAL website](#).

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**Affordable Learning News**

Richard Moniz  
Horry-Georgetown Technical College

Mary Orem  
Tri-County Technical College

Charnette Singleton  
Trident Technical College

John White  
College of Charleston

**Ex-Officio**

Julissa Nixon  
South Carolina Commission on Higher Education

Jeff Perez  
South Carolina Independent Colleges and Universities

Leesa Aiken  
South Carolina State Library

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**PASCAL STAFF**

Rick Moul  
*Executive Director*

Lisa Frierson Staggers  
*Administrative and Business Coordinator*

Julie Housknecht  
*Shared Library Services Platform Systems*
This July the Affordable Learning Committee held five subject based Open textbook Network Faculty Workshops. These workshops were open to all faculty at PASCAL member institutions with 144 faculty from 30 institutions participating. Those faculty that attended a workshop learned how Open Educational Resources (OER) can help both faculty and students get the most out of their classes. With the economic and in-person effects that COVID-19 has had on higher education the committee felt that this summer was a great time to offer these workshops. While faculty are currently trying to prepare for a fall semester that will need to be flexible, providing them with information about OER and how it allows all students to have access to the course materials on day one is important. Those faculty that attended the workshops were given the opportunity to review a textbook at the Open Textbook Library and receive a thank you letter from PASCAL for their contribution.

SCALE Affordable Learning Grants

In June, Amy Trepal announced at the General Membership Meeting that PASCAL is launching the SCALE Affordable Learning Grants program. This two-year pilot is based on similar grant programs in nearby states that have saved students millions of dollars. These programs have also been directly linked to several measures of student success. By funding grants for independent affordable learning initiatives, PASCAL can help member institutions create significant cost-savings as well as improve learning outcomes for students across South Carolina. “We know that our members are not all in the same place when it comes to affordable learning initiatives on campus. Our hope is that supporting different types of projects will allow us to support members where they are and help them to expand affordable learning and OER on their campuses.” Trepal said.
Beginning August 17, 2020 PASCAL will accept applications for the first round of SCALE Affordable Learning Grants. Applications are due by September 30, 2020. A webinar will be held via Zoom on August 4, 2020 at 2pm to provide an overview of the grants program and to give members with an opportunity to ask any questions. Visit the SCALE website to find out more information about SCALE Affordable Learning Grants and register for the webinar.

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PASCAL Hosts International Coalition of Library Consortia (ICOLC) Virtual Meeting

Rick Burke, Executive Director of the Statewide California Electronic Library Consortium presents a report at the 2020 North American ICOLC Meeting.

Earlier this month, July 20-22, PASCAL hosted the 2020 North American ICOLC Meeting. With approximately 200 participating consortia from around the world, the International Coalition of Library Consortia (ICOLC), facilitates strategic and practical discussion of issues of common interest among the consortia and thus plays an important role in supporting libraries across the globe.

PASCAL was tapped in 2019 to host the meeting in Columbia, SC in April 2020. However, due to the COVID-19 pandemic the in-person meeting had to be cancelled.
day virtual event. With over 190 registrants representing nearly a dozen countries, ICOLC's first virtual conference was a success.

Staff Spotlight: Lisa Frierson Staggers

Lisa visiting Lander University (top left), Winthrop University (top right), University of South Carolina's Columbia campus (bottom left), and Presbyterian College (bottom right). Photos by Kevin Staggers.

Lisa Frierson Staggers joined the PASCAL staff in July 2016. As Administrative & Business Coordinator, she provides administrative, procurement, finance, and logistical support for PASCAL. Lisa is a native South Carolinian and Winthrop University graduate.

During the pandemic, Lisa has recently spent the weekends safely visiting member campuses with her husband Kevin, a College of Charleston alum and avid photographer. Their travels have taken them from the Midlands to the Upstate. Lisa has taken great pleasure in the trips as it has given her a sense of where many
member institutions, but not exactly where they are all located. It’s been awesome being able to match a place and its surroundings with its name.”

Additionally, Lisa and Kevin are expecting their first child, Savannah, in September. “We’re thrilled to be first time parents! We have no idea what this new journey will bring us, but we are ready and anxiously waiting for her arrival.”

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**News from Members and Partners**

Coastal Carolina University's Kimbel Library Creates Personal Protective Equipment for Community

A makerspace within Kimbel Library has been in the works for over a year now. Just after the first of 2020, we began ordering equipment and materials for the space. These had just begun to arrive when the COVID-19...
looked as though it would be taking a backseat. Instead, library staff found the opportunity to put our creative space to good use protecting first responders and front-line workers against the virus.

The Mask Impact project initially started in the Daniel Library at The Citadel. The project sought to build N95-like masks for health care workers at the Medical University of South Carolina. When Conway resident and Citadel student, West Courtney, reached out to Coastal Carolina University for assistance with the project, Kimbel’s University Librarian, Dr. Melvin Davis, was happy to help.

Library staff reached out to campus cohorts to borrow as many additional 3-D printers as possible. With 10 printers running 16 hours a day, library staff began the long process of 3-D printing over 250 plastic masks and 276 HEPA mask filters.

As our part in the mask project was wrapping up, Kimbel Access Services supervisors, Bill Carter and Joe Taylor, looked for opportunities to continue helping front line responders. When they learned that the first responders of Horry County Fire and Rescue needed face-shields, the library shifted its production. We printed 368 face-shield frames with replaceable shields. Thanks to a generous donation of clear plastic from the Office Depots of Surfside and North Myrtle Beach, we were able to provide shields to responders as well.

In all, Kimbel Library 3-D printed nearly 900 personal protection equipment parts and pieces and made over 1,000 clear plastic face-shields. What appeared would be a quiet time for a library makerspace not yet open to its college campus turned into an opportunity to impact the community and help save lives.

In addition to the Mask Impact project, Assessment
Librarian Margaret Fain assisted Tidelands Health with replacing the elastic in their N95 respirators. After 20,000 of Tidelands’ masks were found to have brittle elastic, Fain was one of 1,200 volunteers who took up the call to sew.

Fain and the Librarian for Academic Engagement, Tristan Daniels, also offered Facebook Live sessions on how to make sewn cloth masks and no-sew t-shirt masks. Their classes spawned a series of Facebook Live tutorials by library faculty and staff to help students during their time of shelter in place.

Submitted by Christine Anderson, Marketing/Administrative Assistant, Kimbel Library, Coastal Carolina University

Furman Libraries Summer Intern: Henry Dambach

For the last several years, the Furman Libraries have offered a summer internship, intended for students with an expressed interest in library and/or information science. Our interns are matched with projects and library divisions based on their experience and evolving interest, and they work closely with faculty and staff mentors in the Libraries.

When Furman shifted to remote learning in March, we were afraid that our internship plans would have to be suspended. Rebekah Ostini, Coordinator for Content Management and our internship supervisor, had other plans. After talking with those in Furman’s Internship Office as well as library faculty and staff, she decided to
interactions, research, writing, and reflection to provide a student with the experience Furman seeks to offer through an internship,” she commented.

From among the applicants for this year’s internship, we selected rising junior and English/History double major Henry Dambach, who has been participating in the internship virtually from his home in Franklin, TN. When we asked what drew him to Library Science, Henry responded, “I have always loved information in whatever form it comes in. I'm passionate about helping people find information about things that they are interested in, and working in libraries gives me an opportunity to remain connected to new knowledge as it gets discovered or formulated.”

With projects ranging from the Alma LSP migration and set-up, to archival document transcription, to collection development and LibGuide creation, Henry’s internship assignments have offered him a variety of in-depth, applicable experiences. Henry said that he has especially enjoyed learning about our new Alma system and added, “I plan to use my knowledge of the new system to help other students get acclimated to it, and to use my wider knowledge of the library’s resources to make better use of those resources in research and other academic purposes.” Someday, Henry hopes to pursue a profession in academic librarianship, possibly focusing on issues surrounding open access because he believes “that having greater access to information makes life better for everyone.”

During this time of enormous upheaval and great uncertainty with regard to the services and experiences the library will be able to offer safely, the continuation of the internship position this summer has been a morale booster and link to some sense of normalcy. While our thoughts have been persistently pulled toward adaptation
and ideas. Though we have missed what would typically have been in-person interactions with him this summer, working with Henry has been immensely beneficial to all involved.

Submitted by Caroline Mills, Director of Libraries, Furman University

South Carolina State Library Records Podcast Series on COVID-19 in SC Libraries

The South Carolina State Library recently recorded a six-part series of LibraryVoicesSC podcast episodes on COVID-19 in SC libraries. The series includes interviews featuring two academic libraries, PASCAL members MUSC and Newberry College, and four public libraries in Union, Charleston, Beaufort and Oconee counties.

LibraryVoicesSC is the official podcast of the South Carolina State Library, covering a broad range of topics of interest to librarians.

According to Dr. Curtis Rogers, SC State Library Communications Director, “the conversations about COVID-19 and library operations were very eye-opening. Academic and public library staff had very similar stories about how they are dealing with the uncertainties of continued services, programs, events, and reopening.”

Listen to the series here:


Two HGTC Librarians Published in the South Carolina Libraries Journal
Horry-Georgetown Technical College’s Electronic Resources Librarian, JJ Fickenworth, and Director of Library Services, Richard Moniz, recently collaborated to co-author the article “Technical Colleges on the Cutting Edge: Implementing New Technologies at HGTC Library”, which was published in the June issue of the South Carolina Libraries Journal. This article highlights the new technologies, integration, and applications of the video wall, 10 zSpace machines, and a PolyCom system in the Grand Strand Campus Library's Chapin Center for Collaborative Learning.

Submitted by JJ Fickenworth, Electronic Resources Librarian, Horry-Georgetown Technical College

Clemson Libraries Daily News Updates

In mid-March, as Clemson University students headed to Spring Break, no one could foresee the tumultuous end to the semester that would transpire due to the COVID-19 pandemic. When students, faculty, and staff were told not to return to campus after the break, the Libraries, along with every other college on campus, pivoted to provide instruction and other services online.

Clemson’s Emergency Operations Center (EOC) met daily to formulate a plan to successfully conclude the semester and prepare for summer and fall classes. The Dean of Libraries quickly realized that we could contribute to the efforts by doing what we do best: finding
and send a summary to the EOC each morning to include in their briefings.

Since April, a team of volunteers from the Information & Research Services unit has worked on these Libraries Daily Updates, scouring the internet for the latest developments related to COVID-19. The topics include considerations for returning to work, medical screening, and important information that the university should convey to the campus community. We use Microsoft Teams to compile each day’s update and aim to find two or three articles per topic. We provide a link to the article, the source, and a brief summary.

When we started this undertaking, research about COVID-19 transmission, symptoms, and infection control and mitigation were still in their early stages. Our task was to find the latest, scientifically supported information and recommendations, which proved to be challenging, since official guidelines were also changing as discoveries were made. Each team member had to decide what was noteworthy and potentially valuable to the EOC as they sought to learn more about the virus and its impact. We gleaned information from reliable sources and were careful not to include unsubstantiated claims or duplicate articles from previous days.

As time went by and more consistent, definitive guidelines about precautionary measures were announced by health organizations, it became easier to compile relevant information. As the panic lessened, we received requests from the EOC to find more specific information, such as what other institutions were planning for the fall and what the latest findings were regarding the use of masks, implementing social distancing, and conducting contact tracing.

Through this project, we have reached campus-based
units, which include university Administrators, Facilities, Housing, and Campus Police among others have now seen the work that the Libraries can do to support them. We hope to continue to foster these relationships when we return to campus.

We have received positive feedback from the EOC about these daily updates and will continue to provide them for as long as is needed. It is satisfying to know that the Libraries are contributing to the extraordinary task of formulating a plan to reopen campus and bring students and employees back to a safe and healthy environment.

Submitted by:
Lili Klar, Library Specialist, Clemson Libraries
Rodger Bishop, Library Specialist, Clemson Libraries
Robert Freeman, Graduate Outreach Lecturer, Clemson Libraries
Jennifer Groff, Science Librarian, Clemson Libraries
Suzanne Rook Schilf, Head of Information and Research Services, Clemson Libraries

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